



## **International Warranty Program-2015**

The following is a summary of Armolan's product warranty coverage.

### **Automotive Films**

Armolan Europe GmbH warrants its professionally installed automotive window films against peeling, cracking, adhesive failure, and change of colour, delamination, and demetalization for HP metalized Films for a ten (10) and NR non metalized films for seven (7) year period. This warranty does not cover change in colour or fading, defined as the film gradually becoming lighter, or installation that violate vehicle tinting laws, or any problems due to poor or faulty installation. (R)

### **Architectural Films**

Armolan Europe GmbH warrants its professionally installed Commercial/Residential window films against peeling, cracking, delamination, and dematallization for a period of ten (10) year from the date of original installation for interior films.

And five (5) year for Exterior film vertical installations (90 degrees angle) and three (3) years for less than vertical installations ( 45 to 89 degrees angle ) from the date of original installation. This warranty does not cover problems due to poor or faulty installation.



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## **Warranty Claims**

All defective film warranty claim requests submitted to Armolan Europe GmbH must include the product description, roll number(s), defective film sample(s) or sample roll(s), a detailed description of the defect(s), and the quantity- number of rolls- of film being claimed. Upon request, the customer may be required to return all defective Film being claimed to Armolan Europe GmbH. Armolan will evaluate samples of the film claimed. Upon complete evaluation of claimed samples, Armolan will either confirm the valid or deny the non valid claim.

## **Reimbursement for warranty claims**

Armolan Europe GmbH will reimburse valid warranty claims upon receipt of product description, master roll number, description and validation of defect, validation of quantity affected by defect, evaluation of sample pieces, partial and/or complete rolls, and in some cases upon preapproved return of remaining, inventory claimed defective.

If a claim is found to be valid after review, for product defects, a credit will be posted to the distributor's account in the amount of the present sales price per roll.